

## MEMBER AND EMPLOYER RESOURCES:

How to get in touch with FPPA

### Call FPPA at (303)770-3772

#### General questions about:

- FPPA plans and benefits
- Fidelity self-directed plans
- Scheduling on-site, virtual or 1-on-1 meetings
- Department reentry
- Affiliations

Contact FPPA  
Relationship  
Management Team  
x 6450

#### Do you have questions on disability & survivor benefit coverage?

- Eligibility
- Application process
- Benefit levels
- Changes in disability status

Contact FPPA  
Death & Disability Team  
x 6300

#### Active Member questions about:

- Applying for retirement/DROP
- Terminating employment
- Purchasing service credit
- Requesting a refund/rollover
- Domestic Relations Orders
- Member Account Portal (MAP)

Contact FPPA  
Retirement Team  
x 6400

#### Employer questions about:

- Employer Portal
- Enrolling a new Member
- Submitting contributions to FPPA
- Member Account Portal (MAP)

Contact FPPA  
Employer Solutions Team  
x 6500

#### Retiree questions about:

- Deaths/Direct deposits/  
Tax withholding
- Address changes/Award letters
- Form 1099R and PPA statements
- Member Account Portal (MAP)
- Retiree insurance (health/dental/vision)

Contact FPPA  
Retiree Payroll Team  
x 6200

### ONLINE TOOLS & RESOURCES

**Employer Portal** [FPPA.co/employers](https://fppa.co/employers)

Online Access to FPPA for Employers

**Employer Guide** [FPPA.co/guide](https://fppa.co/guide)

An in-depth guide for employers covering FPPA plans, rules, processes, and other FAQs in plain language

**Member Account Portal** [FPPA.co/MAP](https://fppa.co/MAP)

- View a **personal profile**
- View or update **beneficiary designations**
- Estimate the cost to **purchase service credit** and complete an application (if applicable)
- Run **retirement projections**
- Print a **member statement**

*\*A member must have a registered email address on file to create a MAP account. Members can contact FPPA to verify or update account information*

**Educational Videos** [FPPA.co/media](https://fppa.co/media)

#### Brief explainer videos on:

- Statewide Retirement Plan
- Statewide Death & Disability Plan
- 457 DC Plan with Fidelity
- DROP (Deferred Retirement Option Plan)
- The Rule of 80
- Naming beneficiaries
- FPPA Investments

**Fidelity** [FPPA.co/Fidelity](https://fppa.co/Fidelity)

#### Self-directed Plans account access.

Members can log in to Fidelity NetBenefits to:

- Update beneficiaries
- Check account balances
- Make investment choices with Fidelity
- Find additional Fidelity educational resources

**ForwardwithFPPA.org**

Stay current with FPPA-related  
legislation and new initiatives