

Systems Engineer

Do you have a passion for all things technical and enjoy working with and leading people? Are you looking to be part of a company where you have opportunities to learn, grow and make a positive impact? Do you want to join a team where each employee is empowered to listen generously, speak straight, collaborate, and build each other up through mutual accountability and shared success? If you answer yes to all of the above, we encourage you to apply to be our next Systems Engineer.

About FPPA

The Fire and Police Pension Association was created by legislative mandate in the 1980's. Our leadership team guides us in fulfilling our mission, vision and values while achieving our strategic objectives. We administer a statewide multiple employer public employee retirement system providing defined benefit plan coverage as well as death and disability coverage for police officers and firefighters throughout the State of Colorado. We are a small association of only 65 staff located in the Denver Tech Center. We work hard and have a culture that supports staff to establish a well-balanced relationship between their personal needs and work commitments.

Position Summary

Our Systems Engineer occupies a critical role in providing support, maintenance, and administration activities for mission-critical information systems. In this role you will implement and support all systems including storage, directory, backup, monitoring and cloud services in a team environment. Trains and supports staff with regards to all systems as needed. Serves as end user computer and peripheral technical support (Tier-II service desk support) as well as Directory Services administrator (user account administration).

This position works independently and as part of a team with minimal supervision and requires the ability to make independent decisions with respect to matters of importance.

Essential Duties/Responsibilities:

- Implements, upgrades and repairs the Association's software and endpoints including personal computers, peripherals, virtual desktops and other end user technology. Responsible for maintaining standardization on endpoint devices. Implements and maintains security as it relates to end-user systems and applications. Jointly responsible for upgrades and outage notifications to all users. Develops procedures, standards, and guidelines. Serves as a technical resource and technical liaison for outside consultants and contractors as necessary. Trains users and peers on systems. Creates and maintains accurate documentation.
- Assists Systems/Security Engineer and works with the Managed Security Service Provider as needed.
- Responsible for maintaining user-level back-ups and restores including user data and personal computer images to ensure disaster recovery and business continuity. Ensures data is current, accessible and restorable. Jointly responsible for off-line removable back-up drive rotation. Works closely with Systems/Security Engineer and consultants to assure consistency.
- Responsible for assisting the Systems/Security Engineer with ongoing testing and revision of the IT disaster recovery plan for the Association's information system infrastructure. Ensures the organization can recover from a disaster in an allotted time frame. Jointly responsible for executing the plan during a declared disaster.
- Recommends vendor products in hardware, software, and emerging technologies and may recommend solutions consistent with the Association's short- and long-term objectives.
- Responsible for software and hardware inventory. Jointly responsible for software licensing.

- Participates in cross-training for all systems.
- Works with Systems/Security Engineer and consultants on various projects and trainings as assigned.
- Responsible for working with Dev/Ops to minimize system down time.

Required Qualifications

- Minimum of a bachelor's degree in computer science or a related field from an accredited institution or a minimum of eight years of relevant equivalent professional experience.
- Minimum of 5 years of administration experience in an Information Technology environment.
- Microsoft Azure Cloud Experience.
- Teams / Share Point Administration.
- Windows based applications and peripherals experience.
- Must have a current driver's license and valid insurance.

Preferred Qualifications

- Microsoft DevOps Experience
- Microsoft Auto Pilot/Intune Experience
- Microsoft Certified Solutions Engineer (MCSE), and or Microsoft Certified Information Technology Professional (MCITP) certification or equivalent
- Microsoft Windows Server 2022 experience
- Veeam Back Up and Replication and Veritas DLO backup software experience preferred.
- ManageEngine Endpoint Central experience

Additional Qualifications

If offered this position we do conduct a full background and credit check and drug test.

Salary and Benefits

The salary range for this position is \$95K - \$125K depending upon experience. Includes group medical, dental, vision, 401K, 457, defined benefit through Colorado PERA, life insurance and long-term disability.

How do you apply?

Please send your resume and cover letter to Human Resources, humanresources@fppaco.org.